



Shram Sadhana Bombay Trust's  
**COLLEGE OF ENGINEERING & TECHNOLOGY**  
BAMBHORI, POST BOX NO. 94, JALGAON- 425001. (M.S.)  
Included Under Section 2(f) & 12(B) of the UGC Act, 1956  
ISO 9001:2015 Certified



November 2021

# INTERNET BANDWIDTH

Phone: (0257) 2258393, 94, 95 Fax: (0257) 2258392  
Website- [www.sscoetjalgaon.ac.in](http://www.sscoetjalgaon.ac.in) Email: [sscoetjal@gmail.com](mailto:sscoetjal@gmail.com)

### **4.3.3 Bandwidth of Internet connection in the Institution**

#### **Findings of DVV:**

- 1) Provide Bills for any one month/ one quarter maximum three months old of the latest completed academic year indicating internet connection plan, speed and bandwidth and the HEI's name.
- 2) Provide E-copy of document of agreement with the service provider.

#### **Response of HEI:**

<b>Sr. No.</b>	<b>Description</b>	<b>Page No.</b>
1	Latest Bill of one quarter indicating internet connection plan, speed and bandwidth and the HEI's name.	3
2	E-copy of document of agreement with the service provider.	9

**1. Latest Bill of one quarter indicating internet connection plan, speed and bandwidth and the HEI's name.**

**TATA TELE BUSINESS SERVICES**





**Customer Details:**  
 SHRAMA SADHANA BOMBAY TRUST  
 Mr KISHOR WANI  
 SSBT COLLEGE OF ENGINEERING AND TECHNOLOGY  
 P BOX NO 94,BAMBHORI, JALGAON TAL DHARANGAON  
 JALGAON  
 MAHARASHTRA - 425001

**TAX INVOICE**

**Service Details:**  
 Account No : 605942664

**Bill Details:**  
 Bill/Invoice No : 2167170865  
 Bill Date : 15-Oct-21  
 Bill Period : Quarterly  
 Due Date : Pay Immediate  
 Security Deposit : 0  
 Credit Limit : 1619999



E-bill email ID : gudduamt@gmail.com  
 Customer GST No : 27AAATS0310D2Z5  
 Bill Sequence No. : 50  
 IRN : ef235fd9d06b5e612c40a0a3ce72a96e293fb3357b3ee26660dca9d40073ca6d

Previous Balance	Last Payment	Credit/Debit Note Adjustments	Current charges	*Amount due before due date	# Amount due after due date	Due date
Rs. 2,400.00	Rs. 0.00	Rs. 0.00	Rs. 1,41,600.00	Rs. 1,44,000.00	Rs. 1,44,000.00	Pay Immediate

\* Bill is rounded off to nearest rupee. # It Includes Late Payment Fee

Pay your previous bill immediately to avoid disconnection. Pay your current charges by Pay Immediate to avoid late payment charges

Tata Teleservices (Maharashtra) GST Number: 27AAACH1458C1ZZ Tata Teleservices (Maharashtra) PAN Number: AAACH1458C

**How to Pay your Bill**  **Pay Online with iManage Self Care**  
 Login to your iManage Self care account <https://www.tatateleservices.com/iManage> 

Your Nearest Bill Payment Locations for Cheque Collections:

**Payment Slip**

Please attach this slip with your Cheque/DD  
 Cheque/DD should be payable to "Tata Teleservices (Maharashtra) Ltd Account No 605942664"



Account No: 605942664	Invoice No: 2167170865	Bill Date: 15-Oct-21	Due Date: Pay Immediate	Bill Amount: Rs. 1,44,000.00
Cheque/DD No: <input type="text"/>	Dated <input type="text"/>	Bank <input type="text"/>	Branch <input type="text"/>	
Mode of Payment: <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/DD <input type="checkbox"/> E-Payment		Signature <input type="text"/>		

**TATA TELESERVICES (MAHARASHTRA) LTD**  
 State Office Address: D-25 TTC Industrial Area, MIDC Sanpada P.O Turbhe, Navi Mumbai, Thane, Maharashtra - 400703  
 Regd. Office: Tata Teleservices (Maharashtra) Limited, Voltas Premises, T. B. Kadam Marg, Chinchpokali, Mumbai - 400033. Website: [www.tatateleservices.com](http://www.tatateleservices.com). CIN-L64200MH1005PLC086354.

**Important Information**

1. You can get in touch with us 24 hours a day. Just call 18002861515 (Toll free) or write to us at 1515@tatatel.co.in
2. The SMS rates mentioned are applicable for 1st 100SMS/day. Post 100, SMS would be charged at standard rate (Local 80ps, STD Rs 1.20ps/-, ILD Rs 5/-) or tariff rate whichever is higher.
3. It will be deemed that you have accepted this invoice in full in the event you have not lodged any registered complaint with us within 30 days of receipt of this invoice.
4. Downgrade of tariff plan or termination within lock in period may lead to early termination charges, wherever applicable. Please refer to the service agreement clause for more details or you can reach out to 1800 286 1515 or send an e-mail to 1515@tatatel.co.in
5. To know about model calculation of financial implication of tariff plans, please visit our website [www.tatateleservices.com](http://www.tatateleservices.com)
6. Credit limit is the sole discretion of TTL. Your credit limit is just an indicator of your monthly usage and in the event your usage exceeds the given credit limit, you are required to pay for all the calls and services that exceed / do not exceed the stated credit limit.
7. Collection policy is updated on our website [www.tatateleservices.com](http://www.tatateleservices.com)
8. In case you disconnect our services, we will refund your security deposit, if any, within sixty days of closure of connection. In case of delay, you will earn interest on the security deposit @ 10% p.a.
9. To avoid unwanted telemarketing calls, register your telephone number in the NDNC Registry - call 1909 or visit <https://telemarketer.tatateleservices.com:8062/#/subscriber-login>
10. TTSL/TTML has full right to change the terms and conditions applicable to the tariff plans. Please log on to [www.tatateleservices.com](http://www.tatateleservices.com) for other conditions applicable.
11. Payment received after due date: Applicable Interest would be charged on the payments.
12. Reverse charge mechanism is not applicable
13. It is mandatory to share invoice(s) No. and Tax deducted at source (TDS) details (if applicable) while making payment to ensure correct and timely processing
14. For complaint on billing, service related issues or for termination related query you can reach out to 1800 286 1515 or send a mail to 1515@tatatel.co.in along with mandatory details of disputed account no, invoice no, reason for dispute and documents substantiating the dispute.
15. To change your email for correspondence send an email to 1515@tatatel.co.in with "Change mail" in the subject line. Please include your account No.
16. To receive bills electronically send an email to 1515@tatatel.co.in with "Save trees" in the subject line. Please include your account No.
17. This invoice is system generated and doesn't require any signature.
18. GST - To register/modify GST No. please send request 7 days prior to bill cycle to '1515@tatatel.co.in'. Any request will be effective from forthcoming invoice.
19. SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, please reach out Account Manager / Relationship manager.
20. Supply meant for supply to SEZ unit or SEZ developer for authorised operations under letter of undertaking without payment of Integrated Tax.

Original for recipient, Duplicate for supplier.

**Dynamic Credit Limit**

A dynamic credit limit is assigned to your account at the sole discretion of TTML and the same is reviewed periodically based on your usage pattern. Your credit limit is just an indicator and in the event your usage exceeds the given credit limit within a bill cycle, you are required to pay for charges of all the services including the amount which has exceeded the stated limit. Your services may get restricted if your unpaid usage exceeds the credit limit.

**Contact us**

24 x 7 contact center : 1800 286 1515  
 Email ID : 1515@tatatel.co.in  
 Website : [www.tatateleservices.com](http://www.tatateleservices.com)

If you are not satisfied with our services, please visit the Contact Us page on our website to get in touch with the right people.

**iManage - The Enterprise Self Care**

iManage - the enterprise self care portal to help you manage your services like never before! With iManage, you can:

- Raise and track requests
- View and pay bills
- Monitor live usage
- Manage your inventory of services

And a lot more...  
 Login to iManage <https://www.tatateleservices.com/iManage>

**Bill Details**

Account No. 605942664

Bill Date	15-Oct-21
Bill Period	Quarterly
Due Date	Pay Immediate

Summary of Current Net Charges	Rs.
1) Rental charges	1,20,000.00
2) Usage Charges	0.00
3) Data Usage Charges	0.00
4) Value Added Service Charges	0.00
<b>SubTotal</b>	<b>1,20,000.00</b>
5) One Time Charges	0.00
6) Goods and Services Tax	21,600.00
<b>Total Current Charges</b>	<b>1,41,600.00</b>

**Summary of Del Charges**

Sl.No	Tata Tele No./Circuit ID	Rental Charges (Rs.)	Usage Charges Voice/VAS(Rs.)	One Time Charges (Rs.)	Goods # and Services Tax (Rs.)	Total Charges (Rs.)
1	Phone No. 0025705804814	1,20,000.00	0.00	0.00	21,600.00	1,41,600.00
<b>Total</b>		<b>1,20,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>21,600.00</b>	<b>1,41,600.00</b>

## # Bifurcation of the Goods and Services Tax(Rs.)

Central Goods and Services Tax @ 9.0%	10,800.00
State Goods and Services Tax @ 9.0%	10,800.00

**Installation/ Place of Supply:**

SHRAMA SADHANA BOMBAY TRUST  
SHRAMA SADHANA COLLEGE OF ENGINEERING AND TECHNOLOGY POST BOX NO.94 BAMHAHO  
JALGAON, REST OF MAHARASHTRA-425001  
JALGAON  
MAHARASHTRA - 425001,State Code: 27

**Payment Details****Total Payments: Rs.0.00**

**Bill Details**

Bill/Invoice No 2167170865  
 Account No 605942664  
 Service / Product: Internet port service  
 Bill Plan IPS BILLING PLAN

Tata Tele Number 0025705804814  
 Bill Date 15-Oct-21  
 Bill Period Quarterly  
 HSN 998421  
 Po No NA

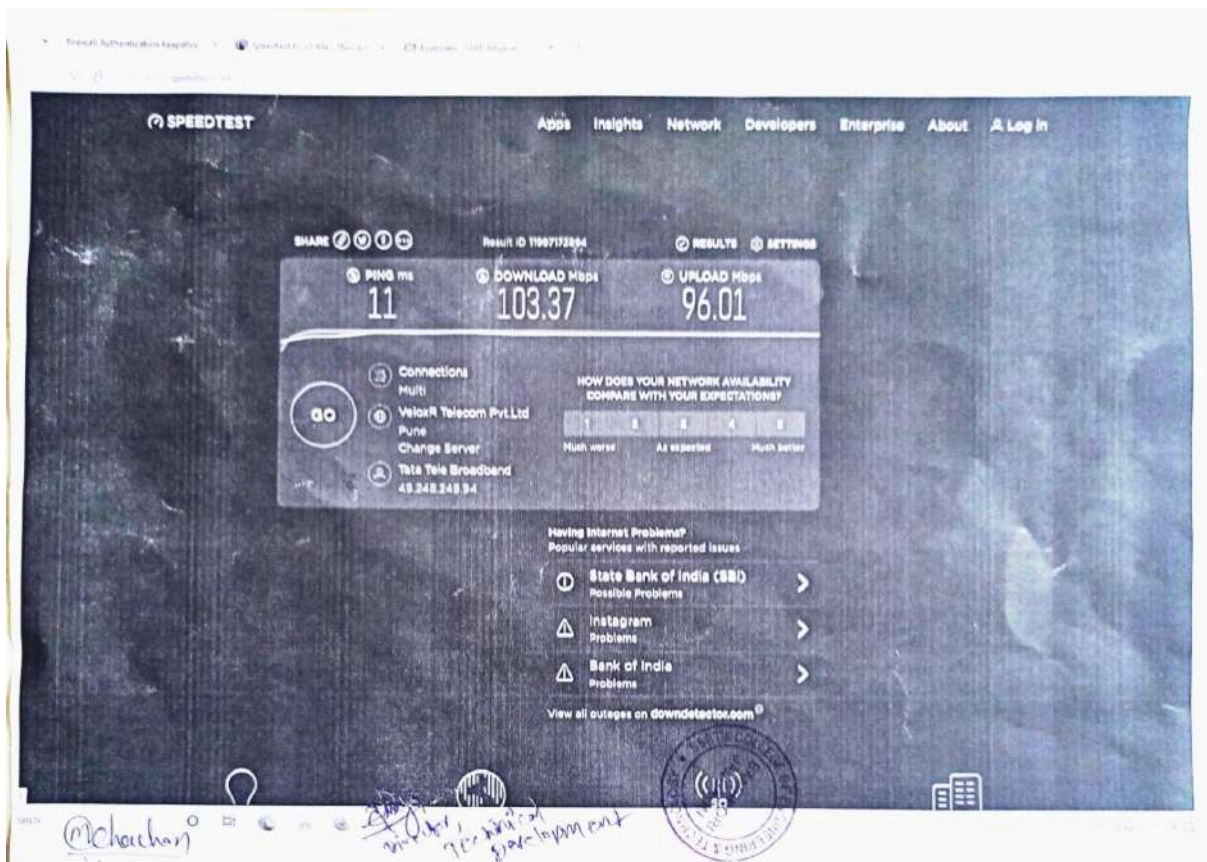
	Duration (hh:mm:ss)	Number of Units	Amount (Rs.)	Net Charges (Rs.)
<b>Rental Charges</b>				
Bandwidth Adv Charges (ARC) (charges from 13-Oct-21 to 12-Jan-22)			1,20,000.00	1,20,000.00
<b>Total</b>			<b>1,20,000.00</b>	<b>1,20,000.00</b>
<b>Goods and Services Tax</b>				
Central Goods and Services Tax @ 9.0%				10,800.00
State Goods and Services Tax @ 9.0%				10,800.00
<b>Total</b>				<b>21,600.00</b>
<b>Total Current Charges</b>				<b>1,41,600.00</b>

One Lakh Forty-One Thousand Six Hundred Rupees

**Your LeasedLine Details:**

<b>CIRCUIT ID</b>	0025705804814
<b>P.O.No.</b>	NA
<b>Link Commissioning Date</b>	31-Jan-18
<b>Bandwidth</b>	100 Mbps
<b>A Address</b>	SHRAMA SADHANA COLLEGE OF ENGINEERING AND TECHNOLOGY POST BOX NO.94 BAMHAHORI JALGAON, JAI
<b>A Address1</b>	POST BOX NO.94
<b>A Address2</b>	BAMHAHORI JALGAON, JALGAON-425001, REST OF MAHARASHTRA
<b>B Address</b>	JALGAON-425001, REST OF MAHARASHTRA
<b>B Address1</b>	
<b>B Address2</b>	
<b>PARENT CIRCUIT ID</b>	
<b>Change Activity</b>	Rate revised
<b>Service Type</b>	
<b>TRAI Rate</b>	0.00
<b>Annual Rental charges</b>	480000
<b>Circle</b>	REST OF MAHARASHTRA


# Speed Test Screenshots





2. E-copy of document of agreement with the service provider.

**Postpay Customer Application Form Enterprise Business**



CA# No. 8811002616191

Company Name SHRAMA SADHANA BOMBAY TRUST PAN No. AAATS0310D  
 (As given in Proof of Identity/Company registration document attached with application)

OSP/ISP \_\_\_\_\_ SEZ Certificate No. \_\_\_\_\_ TRAI ID \_\_\_\_\_ Nature of Business \_\_\_\_\_ CIN \_\_\_\_\_

**Details of Authorised Person**  
 Title Mr Name KISHOR WANI Designation PRINCIPAL  
 Email ID MAHENDRASINGH191@REDIFFMAIL.COM Phone No. 9371012191 Aadhar No. NA

**Details of Contact Person**  
 Same as above Yes  No  If "No" Pls mention Name MR PATIL Designation MANAGER Email ID SAME AS ABOVE Phone No. 7507044204

**Address 1 (Registered Office/Head Office Address)**  
 GST/UIN No. 27AAATS0310D225 Address P BOX NO 94 BAMBHORI JALGAON TAL  
 City JALGAON State MAHARASHTRA PIN Code 425002 DHARANGAON N JALGAON

**Address 2 (Alternate Address/Installation Address) (Pls attach separate sheet for multiple location)**  
 GST/UIN No. \_\_\_\_\_ House/Flat/Building No. \_\_\_\_\_ Building Name \_\_\_\_\_ Floor \_\_\_\_\_ Plot/Street Name \_\_\_\_\_  
 Area/Locality \_\_\_\_\_ Landmark \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ PIN Code \_\_\_\_\_

**Address 3 (Billing Shipping Address)**  
 GST/UIN No. \_\_\_\_\_ House/Flat/Building No. \_\_\_\_\_ Building Name \_\_\_\_\_ Floor \_\_\_\_\_ Plot/Street Name \_\_\_\_\_  
 Area/Locality \_\_\_\_\_ Landmark \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ PIN Code \_\_\_\_\_

**Document Details**  
 Proof of Registration of Company: Type of Document REG CERTIF Document No. 6942 Place of Issue MUM Issuing Authority G02 Issuing Date 12/10/18 Expiry Date -  
 Proof of Address (Shipping address) of Company: Type of Document BSNL Bill Document No. WDCMH0063489349 Place of Issue JAL Issuing Authority BSNL Issuing Date 4/11/17 Expiry Date -  
 Proof of Identity (Authorised Person): Type of Document PAN COPY Document No. AACPW5827F Place of Issue JAL Issuing Authority G02 Issuing Date 5/2/02 Expiry Date -  
 Proof of Authorisation: Type of Document IDENTITY CARD Document No. 01 Place of Issue JAL Issuing Authority TRUST Issuing Date - Expiry Date -

**Product/Service details**  
 Product INTERNET LEASED LINE Variant \_\_\_\_\_ Sub Variant \_\_\_\_\_  
 No. of Lines/Drop locations (Pls attach separate sheet for multiple location, bandwidth & commercials) 01 No. of Channel/DIDs \_\_\_\_\_  
 Mobile No./Del No./Pilot No. \_\_\_\_\_ IMSI No. \_\_\_\_\_ DID Range \_\_\_\_\_ Bandwidth 100 MBPS  
 ARC/MRC/Monthly Rental 8,10,000/- OTC/NRC 10,000/- Bill Plan Opted \_\_\_\_\_ Lock-in Period 12 MONTH

Security Deposit \_\_\_\_\_ Activation Fee \_\_\_\_\_ Billing Frequency: Monthly  Quarterly  Half yearly  Annually advance   
 Arrears \_\_\_\_\_ Bill Mode: E-bill  Hard Copy  E-bill+ Hard Copy  CUG ID \_\_\_\_\_

No. of Mobile Connections held in the name of Subscriber (Operator Wise)  
 1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_ 4. \_\_\_\_\_ Total \_\_\_\_\_

**Details for MNP Porting Customers (MNP Declaration form to be attached for Corporate Subscribers)**  
 UPC Code \_\_\_\_\_ Date of UPC Code \_\_\_\_\_ Existing Operator Name \_\_\_\_\_ ESN No. \_\_\_\_\_

Payment Details: Cash  Cheque  Credit Card  Debit Card  DD  RTGS/NEFT  Amount \_\_\_\_\_ Bank Name \_\_\_\_\_  
 Bank Acct No. \_\_\_\_\_ Branch Address \_\_\_\_\_ Chq/DD/Transactional details \_\_\_\_\_

**Customer Declaration:** I/we confirm that the above information provided by me/us is true and correct in all respects. I/we have read and understood the terms and conditions mentioned overleaf including all rates, tariff & other related conditions, and other regulatory guidelines, stipulations, directives etc. as amended from time to time, shall bind me/us. All charges raised on account of services shall be duly paid by me/us. In case of Mobile Number Portability (MNP) opted by me/us, I/we confirm and undertake that I/we am/are the owner of the said mobile number. I/we understand that in the event of a dispute regarding ownership of the said mobile number, the said mobile number shall be liable for disconnection. I/we shall clear all outstanding (Billed & Unbilled) dues for the services rendered by me/us. I/we understand that the balance validity & other services offered by me/us will not be carried forward to ported number and all outstanding dues to my existing operator shall be cleared even after porting to this operator. I/we understand that I/we shall be liable for disconnection if I/we do not pay the dues to the existing operator. I/we understand that the SIM card is non-transferable and any misuse of the SIM by the customer or any other person is liable and shall be liable for criminal action.

I hereby declare that the turnover is below GST limit and therefore I have not obtained a GST registration number.

Place Jalgaon Date 24.1.2019  
 Name & Signature of the Authorized Signatory with Company Seal KISHOR WANI

**Seller Declaration**  
 I confirm that the Customer and the CAF has been filled and signed by the subscriber in my presence. I have checked the details and verified the copies of documents of proof of address, proof of identity, proof of authorisation & proof of registration attached with the application. I have verified the full name and stamp containing my address.  
 CP Code: 1323330037

**POS/Partner Declaration**  
 I confirm that the details of registration, authentication, Proof of Address & Identity, I further confirm that the completeness of the details mentioned in the CAF with the given documents.  
 Name of POS/Partner Original Seen Verified  
 Email ID \_\_\_\_\_ Date: 26/1/18 Sign.: \_\_\_\_\_

**TTL Declaration before SIM Activation:**  
 I hereby confirm that the documentary requirement regarding customer verification has been completed and the customer details are updated in company's data base before activation of SIM.

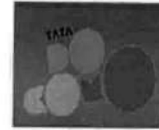
Sales Manager Name NIRAJ GUPTA  
 POS Type (Channel/DST/Store/Direct Sale/Other) \_\_\_\_\_  
 Sales Code TML4949 Email ID Niraj.gupta@tata  
 Contact No. 9028099602 Signature \_\_\_\_\_ tel.co.in \_\_\_\_\_

POS/Partner Agent Name GNEXT POS/Partner Agent Code \_\_\_\_\_  
 POS/Partner Address NASHIK  
 POS/Partner Signature \_\_\_\_\_ POS/Partner Stamp \_\_\_\_\_

TTL employee/PO Name PRASAD BANDIT TTL Employee/PO Code 10900165  
 Date \_\_\_\_\_ Signature \_\_\_\_\_  
**CSO - Activation Officer**



# TATA TELESERVICES LIMITED



Business case for:674538

## TARIFF-ID ORDER DETAILS

SCID:777128  
REQID:1191431  
CUSTOMER-NAME:SHRAMA SADHANA BOMBAY TRUST  
ACCOUNT MANAGER:Ek Nath Kotkar  
USERID:ba50254496  
PRODUCT:Leased line Connection-MEIS / Internet Bandwidth  
TARIFF-ID:674538  
BUSINESS-UNIT:SME  
MARKET-CODE:DOCP  
SOURCE OF SALE:EVP  
PAYMENT-TERMS:Quarterly  
BILLING CYCLE:M03  
\*ADVANCE/ARREARS:Advance  
SEGMENT-CODE:SME A  
REVENUE-SHARE:10  
RATE CONTRACT:NA  
DISCOUNT AS PER RATE CONTRACT:NA  
CAPEX & FINANCIAL PARAMETERS:NA  
MODIFICATION TYPE:NA  
ONE TIME ACQUISITION COST(In Rs.):600  
PHONE-NUMBER:9099990999

## CAPEX & CPE DETAILS

OSP/MW CAPEX (Including OSP material, services, ROW & PROW) (In Rs.): 0  
Network Electronics(In Rs.):180000  
MODEMS & CONVERTORS (Specify)(In Rs.):0  
MISC(In Rs.):0  
BACK-BONE CAPEX(In Rs.):77834.42  
TOTAL NETWORK CAPEX(In Rs.):257834.42

## I&R CAPEX

I&R AGENCY CHARGES PAYABLE(In Rs.): 0  
INBUILD WRING(In Rs.):4000  
TOTAL I&R CAPEX(Rs.):4000.0

## SPECIAL CPE'S

HARD-WARE COST (In Rs.):0  
MISC(In Rs.): 0  
TOTAL(In Rs.):4000

## TOTAL CAPEX

TOTAL CAPEX(In Rs.):261834.42

## TOTAL OPEX

LAST MILE BANDWIDTH CHARGES PAYABLE TO VSNL / OTHER OPERATORS(In Rs.):0.0  
NETWORK EQUIPMENT RENTALS PAYABLE TO THIRD PARTY (BUILDING OWNER ETC.)(In Rs.):0  
RECURRING PROW RENTAL(In Rs.):0  
MISCELLANEOUS (SPECIFY):0  
MANAGED SERVICES AMC CHARGES(In Rs.):0  
TOTAL DIRECT COST(In Rs.):0  
Miscellaneous (Specify) NA  
CPE/MW Support & Maintenance Charges -Monthly:NA  
TTML Opex (as per Feasibility Summary):NA  
Miscellaneous Opex-1:NA  
CAPEX COMMENTS:ok

## COMMERCIAL DATA

PRODUCT-TYPE:Leased line Connection  
SUB-PRODUCT-TYPE:MEIS / Internet Bandwidth  
SPECIAL TERMS:NA  
CUSTOMER DESCRIPTION:EDUCATION  
SOURCE OF SALE:EVP  
DETAILS OF EQUIPMENT:NA  
CUSTOMER CATEGORY:Trust  
AUTHORIZED SIGNATORY NAME:KISHOR WANI  
AUTHORIZED SIGNATORY DESIGNATION:Trustee  
COMMERCIAL VALUE OF AGREEMENT:820000  
LOCK IN PERIOD:12 Month(s)

TTL AGREEMENT USED: YES  
 BILLING ADDRESS: SSBT COLLEGE OF ENGINEERING AND TECHNOLOGY  
 BILLING ADDRESS1: P BOX NO 94, BAMBHORI  
 BILLING ADDRESS2: JALGAON TAL, DHARANGAON  
 BILLING ADDRESS PIN: 425001  
 REG OFFICE ADDRESS: SSBT COLLEGE OF ENGINEERING AND TECHNOLOGY  
 REG OFFICE ADDRESS1: P BOX NO 94, BAMBHORI  
 REG OFFICE ADDRESS2: JALGAON TAL, DHARANGAON  
 REG OFFICE PIN: 425001

-----DOA PARAMETERS-----

EBIDTA: 42.67  
 BEP: 7.0  
 IRR: 118.47  
 TOTAL CAPEX: 189634.43

-----FAN Details(FANID\_CIRCLE\_CITY)-----

1) FANID : 59214985 Bandwidth : 100 Mbps Circle : REST OF MAHARASHTRA Circuit ID : NA City : JALGAON

-----Comments on TARID flow ( Business Approvers )-----

- >COMMENTS-Feasibility In Progress-Eknath Kotkar-ba90254496-29/01/2018 11:02:20
- >COMMENTS-Please approve as per attached approval and S.O.D snap-Eknath Kotkar-ba90254496-29/01/2018 11:03:36
- >COMMENTS-APPROVED-OK approve by using ROH TOKEN 33 for 10 % Discount On GC Rate with 12m Lookin-Nandan Nivangune-10007017-29/01/2018 11:48:03
- >COMMENTS-APPROVED-OK as per offline approval mail attach from ROH TOKEN NO T35 W-Mayank Dalal-46150-29/01/2018 14:00:10
- >COMMENTS-APPROVED-OK as per offline approval mail attach from ROH TOKEN NO T35 W-Eknath Kotkar-ba90254496-29/01/2018 14:28:59
- >COMMENTS-APPROVED-OK as per offline approval mail attach from ROH TOKEN NO T35 W-Eknath Kotkar-ba90254496-29/01/2018 14:35:00
- >COMMENTS-APPROVED-OK as per offline approval mail attach from ROH TOKEN NO T35 W-Latha Pasula-53450-29/01/2018 17:47:01
- >COMMENTS-APPROVED-OK as per offline approval mail attach from ROH TOKEN NO T35 W-Eknath Kotkar-ba90254496-29/01/2018 17:52:19
- >COMMENTS-Approved on the basis of attached PO and STC..... Munendra@EBA -Bheem Shinde EBA-ba90513314-29/01/2018 19:32:52
- >COMMENTS-ok-Yogesh Goel-40349-30/01/2018 10:31:45

-----WBSE-DATA-----

WBSE Released By: Yogesh Goel

FANID	WBS 1	WBS 1 AMOUNT( RS.)	WBS 3	WBS 3 AMOUNT( RS.)	WBS 2	WBS 2 AMOUNT( RS.)	COMMON WBSE-NO.	COMMON AMOUNT( RS.)	RELEASE TYPE	WBSE RELEASE DATE
59214985	NA	NA	NA	NA	NA	NA	TTM/C.0000 1.04.25.94	184000	NORMAL	30/01/2018 10:31:44

1191431777128674538



1191431777128674538

Please logon to the PPM application to action the same.

Thanks and Regards,  
 Empower-PPM Admin

**ENTERPRISE BUSINESS SOLUTIONS**

30/01/2018 10:34:41



### SERVICE LEVEL AGREEMENT

1. **Applicability:** The service Applicability is only to Customer Orders for Domestic Lease Circuit and National Private Leased Circuits which have been submitted by Customers and accepted by Tata Teleservices Limited hereafter (TTSL/TTML) in accordance with the General Terms and Conditions.
2. **Definitions:** Terms used herein but not otherwise defined shall have the same meaning as ascribed to them in the General Terms and Conditions.
  - 2.1 **Points of Presence (PoP):** It shall mean the location in the city or town where TTSL/TTML has set up its connectivity infrastructure for providing its services as DLC/NPLC.
  - 2.2 **DLC:** Domestic leased circuit. Any leased line originating and terminating within the state of INDIA.
  - 2.3 **NPLC:** National private lease Circuit. Any leased line originating and terminating across states of INDIA.
  - 2.4 **Off Net Services:** It shall mean a DLC/NPLC which either originates or terminates to a location other than on the TTSL/TTML Network.
  - 2.5 **On Net Services:** It shall mean DLC/NPLC which either originates or terminate to a location which is on a TTSL/TTML Network.
  - 2.6 **Planned Maintenance:** It shall mean any preventive or scheduled maintenance which is performed with regard to NPLC/DLC, the TTSL/TTML Network or any component thereof, which TTSL/TTML or its agents reasonably believe is in order to prevent or remedy a defect which may cause customer's uses or access to the services. TTSL/TTML shall give customer notice as per chart attached.
  - 2.7 **Emergency Maintenance:** In case of any unavoidable circumstances like partial cable damage, emergency cable shifting etc, TTSL/TTML will provide notice as per chart attached.
  - 2.8 **Service availability:** It refers to a period when the customer is able to use the services of TTSL/TTML.
  - 2.9 **Service Unavailability:** It refers to a period where the customer is unable to use the services of TTSL/TTML. It starts from time customer obtains a trouble ticket and accepted by TTSL/TTML to the time TTSL/TTML resolves the same.
  - 2.10 **Valid down time:** Valid down time is that service unavailability after the exclusions enumerated in the Exclusion clause of this Service Level Agreement and planned maintenance and emergency maintenance. Valid down time are used for calculation of actual uptime while calculating any penalty agreed between TTSL/TTML and customer.
  - 2.11 **Credits / Penalties:** All credits and penalties are calculated circuit wise and cannot be aggregated to any other services availed by customer. Service credits / penalties are applicable on to On-net services availed by customer.
  - 2.12 **Demarcation Point:** Each Designated TTSL/TTML Fibers Distribution Frame/Digital Distribution frame at TTSL/TTML PoP.
  - 2.13 **MTTR:** Mean Time To Restore ("MTTR"). It is the average time taken by TTSL/TTML to restore the circuit during service unavailability, taking into account all the faults with-in prescribed period where the service unavailability is due to elements / resources where TTSL/TTML has control upon. For better clarity, MTTR commitments are to be measured for valid down time. Notwithstanding the earlier statement, TTSL/TTML will do reasonable efforts to maintain same MTTR when necessary support is extended to TTSL/TTML on events / issues where customer / any agency of customer is responsible for the resources (viz. Fiber cut within customer premises etc)

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3. **Installation Service Level Guarantee:** TTSL NPLC only are backed by following Installation SLG (hereafter Installation Guarantee).

TTSL guarantees that the NPLC will be provided to customer on the Committed Ready for Service Date (CRFS Date). The CRFS Date may be different from the Requested Ready for Service Date (RRFS Date).

Credits: In the event of TTSL Fails to make a NPLC service delivered to customer on or before the CRFS Date, customer is entitled to receive a Credit against the Non Recurring Charges " Installation Charges" excluding the Equipments and pass through to a Basic Service Provider applicable to the NPLC Services. The Credit will be calculated based on the Number of Days after the CRFS date the NPLC is actually made available to customer, Installation Credit are calculated as follows:

Number of Calendar Days After CRFS	Installation Credit
Up to 7 Days	15% of Installation Charges
8 Days - 14 Days	25% of Installation Charges
15 Days -30 Days	50% of Installation Charges
Greater than 30 Days	100% of Installation Charges

**Exclusions for installation guarantee**

Customer will not be entitled to (i) receive any credit pursuant to the installation guarantee or (ii) exercise its right of termination, for installation delays which are associated with (in whole are in part)

- Customer / Carrier partner premises Equipment (whether or not owned by Carrier / Customer)
- Any act or omission of carrier or customer any of its Agents, Contractor, or Vendor
- Force majeure events beyond the reasonable control of TTSL/TTML including, but not limited to acts of God, natural climatic conditions government regulation and national emergency, labour strike, arson etc.
- Construction or Additional facilities which are required in order to connect the carrier or customer Premises to the TTSL/TTML Networks and/or the Local Loops (DLC).
- Changes to Carrier / Customer order where such changes are initiated at Carrier or customer request and where such change causes such failure to meet the relevant CRFS Date.
- Carrier or customer's site not ready
- Any delays by customer / carrier in providing necessary documentation as may be required by TTSL/TTML for fulfilling statutory requirement, legal requirement, guided by govt regulation, VTM and other govt agency.

For the avoidance of doubt, the installation guarantee only applies to the original CRFS date. If the carrier or customer requests change of Installation Date during the Implementation of the Services, the Installation Guarantee shall commence once again only upon TTSL acceptance of the revised installation date.

Once TTSL/TTML advices of service are made available to customer / carrier, the customer / Carrier will have 48 hours to test the circuit and notify TTSL/TTML in writing of its acceptance of service. Customer / carrier may only reject a service on the basis that the agreed technical specification for the services has not been met. If the customer / Carrier notifies TTSL/TTML for the Non Acceptance of the services, further test of the services will be



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conducted and a new connection notice delivered to customer / Carrier, providing not withstanding anything herein the contrary, Customer/Carriers (i) failure to notify TTSL/TTML of its non acceptance of the services within the foregoing time period or (ii) use of services in commercial operation will be deemed to constitutes customer / Carriers acceptance of that services.

Agreed technical specification for all TDM circuits is as per ITU-T standard.

4. **Service Availability Guarantee:** TTSL/TTML DLC/NPLC Services are backed by the following Service Availability Guarantee hereafter (SLG)
  - 4.1 Guarantee: TTSL/TTML guarantees services which are delivered over the TTSL/TTML's network will guided as per "Service agreement parameter table" below .
  - 4.2 Service Credit: In the event of that an On-Net DLC/NPLC service fails to achieve the foregoing SLG then Customer will be entitled to a Service Credit for the effected service based on the aggregate duration of all Service Unavailability events in a given Calendar period as set forth in following table.
  - 4.3 If the services fall below these performance objectives, it must be reported to TTSL/TTML Centralized Call Center immediately. After the report is received, TTSL/TTML will test the Circuit for the segment in which fault has been detected in block of 15 minutes whether it meets above mentioned performance objective. Upon verification that the segment meets the above mentioned performance objective, the customer will be notified for the handover and acceptance of the services.
  - 4.4 The period during which the service will fail below the above performance objective shall be treated as "Service Unavailable Time". Provided that the TTSL/TTML has confirmed that services has failed to meet the above mentioned performance criteria, service Unavailable Time will be calculated from the time the complaint is reported and relevant circuit is handed over for testing to time TTSL/TTML confirms service is restored. The service Unavailable Time excluded time period during which has been restored using other cables or medium of transmission. If the Customer chooses to extend the tests beyond the above period or to continue using the service during unavailable time, the period of extended tests will not be calculated as service Unavailable Time.
    - (a) If during testing action, TTSL/TTML Confirms Circuit performance is consistent with the performance objective, this period will be treated as service availability Time.

4.6 : Service agreement parameter table

	Definition / guaranteed items	Remarks
Planned maintenance notice	2 days	
Emergency maintenance notice	1 hour or reasonable justification once the activity is carried out.	
Service availability percentage	99.5%	Calculation methodology and exclusions below
Term for service availability in	365 days	

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Yearly is 365 days  
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Location: Pune



days (TERM)		
MTTR	4 hours	

- Downtime % = (Agreed "Service availability percentage") minus (Actual Uptime %)
- The uptime percentages will be calculated up to two decimal points, e.g. 98.87%.
- The service credits shall be calculated on intervals as mentioned in the "Term of service availability" (TERM).

**Calculation of service credits**

Sr. No.	Uptime Percentage		Service credits in days
	From	To	
1	100%	Agreed SLA	NIL
2	Agreed SLA	98.50	0.5 * Number of calendar months in TERM
3	98.49	97.50	1 * Number of calendar months in TERM
4	97.49	96.50	1.5 * Number of calendar months in TERM
5	96.49	Anything below	2 * Number of calendar months in TERM

Service credits will be rounded up to the nearest day

**4.7: Calculation of % Uptime**

The link availability in terms of % uptime is calculated as below and then rounded up to two decimal points:

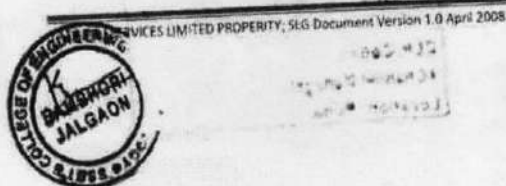
$$\% \text{ Up time} = \frac{(\text{TERM} \times 24 \text{ hours} \times 60 \text{ min.}) - \text{Valid down time}^*}{(\text{TERM} \times 24 \text{ hours} \times 60 \text{ min.})} \times 100$$

\* Valid down time is that service unavailability after the exclusions mentioned in the Exclusion Clause of this Service Level Agreement and planned maintenance and emergency maintenance.

\$ TERM as mentioned in the chart above.

Examples of service credits calculations:

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**TTML-SME**  
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 DT # Code: MNS187LC0000  
 Personnel Manager: A SHYAM KUMAR  
 Location: Pune







For example if the Up time is 96.5% and we are calculating the service credits annually, then

As per Table above 96.5 % refers to

1.5 \* Number of calendar months in TERM. Thus

1.5 \* 12 months in year = 18 days

#### 4.8: Exclusions for service availability

- a) All network service availability do not include periods of service interruption resulting in whole or in part from one or more of the following causes. Under the following circumstances the Network would not be considered as unavailable
- b) Any act or omission on the part of the customer, third party contractors or vendors, or any other entity over which the customer exercises control or has the right to exercise the control.
- c) Any downtime / service unavailability caused by the customer's applications, equipment (routers/modems, etc), power- in this case the power supply is of customer since he would be providing AC power supply to our power equipment, earthing, fault / cuts of the internal wiring/ related infrastructure at the customer premises, tampering of TTSL/TTML equipments, cables and facilities including any third party equipment within the customer's building other than equipment furnished by TTSL/TTML as part of their access services.
- d) Any network outage on a link on account of planned maintenance or emergency maintenance by TTSL/TTML or by customer.
- e) Events or occurrences that result in "No trouble found" trouble tickets. TTSL/TTML will check from its NMS for the alarm(s) for confirmation of the service unavailability.
- f) Any break within the premises of the customer in service on account of fibre cut due to any external agency / cause beyond our reasonable control would be excluded from network downtime calculation.
- g) Force majeure events beyond the reasonable control of TTSL/TTML including, but not limited to acts of God, natural climatic conditions government regulation and national emergency, labour strike, arson etc.
- h) Trouble tickets associated with new installations. (Not installed / handed over)
- i) An interruption where the customer elects not to release the service for testing and repair and continues to use it on an impaired basis.
- j) Interruptions during any period where TTSL/TTML or its agents are not allowed access to the customer premises where the access lines are terminated or Customer premises being locked concerned personnel not available or any postponements by the customer.
- k) Master trouble tickets opened by TTSL/TTML or by a qualified third party on behalf of TTSL/TTML, such as those in the case of a fibre cut, (to include master trouble tickets, TTSL/TTML and customer must also open a trouble ticket for the network outage)
- l) No faults found in the link till the last mile termination on inspection by designated TTSL/TTML technical representative.
- m) Shifting of the Link.
- n) Periods where "Customer" staff was inaccessible to confirm the service condition after fault clearance by TTSL/TTML and periods taken by "Customer" to confirm the service condition after fault clearance by TTSL/TTML
- o) First 30 days after customer starts using the services requested by them in case of new services being availed.
- p) Suspension of services due to Government's rules, regulations, orders, directions, notifications etc. including changes thereto
- q) Suspension / service unavailability to customer in cases where TTSL/TTML/TTML network is under upgrade, shifting, combat potential fraud, sabotage, wilful destruction, etc. or any illegitimate business purposes; Incompatibility with Equipments including Customer Equipment, removal of TTSL/TTML owned Equipment by the Customer from the designated premises of the customer where such equipment may have been installed;
- r) Service unavailability due to delayed/ non-payment of bills / acceptance of invoice as agreed between TTSL/TTML/TTML and customer.



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A Channel Manager: ASHISH KUMAR  
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- s) If service is used in any manner as violates any laws etc., or adversely affects or interferes with TTSL/TTML Services in any manner etc.
- t) Service unavailability comprising of a continuous break in Services for 15 minutes or more shall only be considered. Breaks with durations of less than 15 minutes shall be disregarded in computing the downtime, provided it does not exceed 15 minutes of downtime in any given day and such downtime does not occur in more than 3 consecutive days at any given time.
- u) TTSL/TTML/TTML reserves the right to withdraw the SLA with reasonable notice or minimum of 1 month notice to customer. TTSL/TTML/TTML will reasonably justify the cause of such an action.
- v) Anything attributable to circuits comprising a part of the service that are provided by the third party TTSL/TTML (including Local Loops and Local Access facilities)

#### 5.0 Credits:

- 5.1 Customer must provide TTSL/TTML with written request for the Credit due hereunder within 30 days of the applicable event during rise to the credit. Failure to do so will void Customer's eligibility for any credit for such event(s). TTSL/TTML will provide the Customer a summary of the trouble ticket on a periodic basis along with the performance report. 5.2 if the customer is entitled to receive more than One Guarantee due to the same service affecting incident, Customer will receive the largest possible Credit that it would be otherwise be entitled to receive under a single guaranteed criterion.
- 5.3 In no event shall be total amount of credits issued to Customer per period exceeds the Non Recurring Charges and/or Periodic Recurring Charged Invoiced to Customer for the affected Services for that Period.
- 5.4 Credits will generally be reflected on the immediate invoice following the billing period in which the Service affecting events occurred. The credits provided in this service schedule are Customer's sole and exclusive remedies for all matter related to guaranteed criteria.
- 5.5 Credits are calculated after deductions of all discounts and other special pricing arrangements, and may not be applied to governmental fees, taxes, surcharges, or any other charges other than Term recurring service charges.
- 5.6 Any credits accrued but remaining unused after termination of applicable services may not be applied to charges accruing to the affected Services or new purchases of TTSL/TTML Service. All unused credits will expire the later of twelve months after their accrual or upon the expiration or termination of the last order with TTSL/TTML. Termination of Order, the General Terms and Conditions or the Master Service Agreement due to Customers Non Payment or Breach will immediately void all accrued but unused Credits.

#### 6.0 Trouble Ticket Reporting and Problem Resolutions:

TTSL/TTML maintains 24x7 Centralized helpdesk. For reporting any SLA related problem to TTSL/TTML, TTSL/TTML adopts Docketing system. Customer has to call up the Helpdesk and report the SLA related problems. Customer shall provide all relevant details like unique Circuit ID provided by TTSL/TTML at the time of Circuit commissioning, the exact way by which Customer concluded the problem exists, CPE details, contact details of the person in case they are different from the one in the TTSL/TTML database and any other information which shall be helpful in resolving the complaint docket or SLA claim settlement.

The Docket Number will be allotted by the system and will be issued to the customer by the helpdesk.

Customer needs to quote the Docket Number to know the status of the complaint till it is resolved. As soon as the problem is resolved, a system generated mail will be sent and Complaint Docket will be closed.

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by the helpdesk.  
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A/Change Manager: AJESH KUMAR  
Location: Pune





The Docket number will be reference database for SLA claim process. It is reiterated that any claim without a Docket Number will not be accepted by the TTSL/TTML for SLA settlement.

**7.0 Policy Change:** TTSL/TTML may change, amend or revise the terms and condition of this SLA at any such time as and when necessary in order to comply with the statutory and legal or regulatory requirements and the Customer agrees to abide by such modified terms. Such revision deemed effective upon posting an update and duly dated service level agreement to the Customer via E-Mail, Fax, and/or Posting on TTSL/TTML website.

**8.0 Special Terms and Condition:** One Time Charges is Non Refundable. However it will be refunded in TTSL/TTML fails to provide the Services.

**9.0 Payments of Bills/Invoices:**

**9.1** Its responsibility of Customer to make Advance Payment of TTSL/TTML, DLC/NPLC Services, TTSL/TTML will be entitled to terminate the services in case on non – receipt of Advance Payment by giving the Customer no less than Five Days Notice in writing or in its absolute discretion.

**9.2** TTSL/TTML shall charge Interest at the Rate of PLR (Prime Lending Rate) of RBI as on 1<sup>st</sup> of April every year plus 4% per Annum for delay in receiving such payments which Customer agrees to pay. The Notice will be deemed to be delivered on the receipt of the proof of delivery of Invoices/ Bills, in case sent by courier and after 3 days if sent by registered post.

**END OF DOCUMENT**

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**TTML. SME**  
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DLR Code: MHS187LC0300  
Channel Manager: A SHESH KUMAR  
Location: Pune



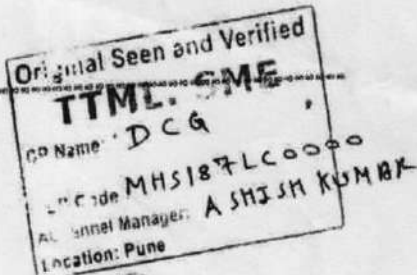
**Terms & Conditions**

1. The Bandwidth charges & Network Element Rentals are recurring charges every year & these charges will be payable annually in advance.  
As agreed at the time of signing of the agreement, the cost of removal of such capacity thus agreed upon, have to be paid by the party, who is using the bandwidth, even if the payment terms are on monthly / quarterly / half-yearly or yearly basis in advance. The capacities cannot be withdrawn without the full and final settlement of the lease line charges, agreed upon for one year. However, the capacities can be withdrawn once the payments are settled, for the period agreed in the agreement i.e. one year. (Means thereby that the party who is using the bandwidth have to pay the charges for the whole year even if he/she issue the disconnect notice during that period)
2. The Installation charges for various data leased services will be different as per the type of service. The installation charge is a one time charges for end to end data leased circuit & is payable in advance.
3. The deposit for any type of Data services is refundable deposit. However no deposit will be refunded if the customer discontinues from the service before the expiry of 1 year.
4. The data circuits will be used only for the purpose for which it has been stated. Any change in the network design should have the prior approval of TATA Teleservices (Maharashtra) Ltd. Ltd. (TTML).
5. The dedicated data circuits are laid for the exclusive use of Customer. The dedicated data circuit cannot be sub-leased by the customer. Also the resale of the leased data circuits is not permitted. The dedicated data circuits will be a property of TTML. The maintenance of the dedicated data circuit to keep it in working condition will be the responsibility of TTML.
6. By signing the SAF Annexure form for the data leased services, the Customer declares and signifies that he has read and understood these terms and conditions in the context in which they appear and undertakes to be bound by them.
7. TTML shall send all bills and notices by courier/post/hand delivery to the address given in the "Service Application Form - Commercial". TTML reserves the right to vary the billing cycle from time to time at its sole discretion.
8. Service tax as applicable from time to time will be charged extra.
9. In addition to the aforesaid terms and conditions, the standard terms and conditions as appearing on the reverse of the "Service Application Form - Commercial" which has been already signed and executed between TTML & the Customer shall also govern the relationship between TTML & the Customer. Provided that in case of any inconsistency, the terms as specified herein shall override the standard terms and conditions as aforesaid to the extent of such inconsistency.

Signature: \_\_\_\_\_  
Seal of the Company



Date: \_\_\_\_\_



o/c



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Principal: Dr. K.S.Wani  
M. Tech., DBM, Ph.D.

Phone No. (0257) 2258393  
Fax No. (0257) 2258392

**BY HAND**

Ref. No. COET/0009/118/01/18

Date:-24/01/2018

**PURCHASE / WORK ORDER**

To  
Tata Teleservices Limited  
Maharashtra  
Kind.Attn. To. Mr Sachin Kotkar  
G Next Technologies, Nasik

Subject: - Purchase order for dedicated 100Mbps 1:1, Internet Leased Line

Reference: - Your proposal on dated 22/12/2017

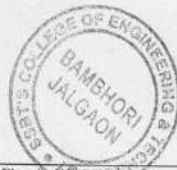
Sir,

As per your proposal and final negotiation on 23/01/2018, we are pleased to place the purchase / work order for dedicated 100Mbps 1:1 Internet Leased Line service by OFC as per following terms and condition

Sr.No	Details	Charges in Rs.	Payment Mode
1)	100 Mbps Link	8,10,000/-	Per year
2)	Installation Charges	10,000/-	One Time

**Terms and Conditions:-**

- 1) Payment: One time installation charges and First quarterly advance payment by PDC dated 25/03/2018 along with this purchase order.
- 2) Billing period will be counted from the activation of link.
- 3) 18% GST will be paid extra.



Contd ....

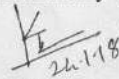
UG Programs - Engineering: Bio-Technology, Chemical, Civil, Computer, Electrical, Electronics & Telecommunication, Information Technology, Mechanical  
PG Programs - Engineering: Civil, Computer, Electrical, Electronics & Telecommunication, Mechanical  
- Management: MBA

- 4) Delivery of link through OFC, between 25/03/2018 to 31/03/2018, with UTP out at our Router end.
- 5) 1 WAN IP & 5 LAN IPs must be provided by you.
- 6) Configuration of Router should be by you, (Router will be provided by us).
- 7) Down time should not be more than 1 %.
- 8) Penalty of providing extra timings will be applicable in case of less bandwidth.
- 9) You should provide local service engineer to provide the immediate service.
- 10) If your services are not satisfactory, college will close down this Leased Line connection immediately without any prior notice.
- 11) Above contract is valid for one year w.e.f. Commencing of Leased Line.
- 12) All the consequences and legal matters raised by electricity board, PWD, Municipal Corporation, ZP, National Highway Authority etc. will be handled at your end. The college will not be responsible for any type of consequences raised by any of above authorities.
- 13) All the legal disputes will be subject to Jalgaon jurisdiction.


Thank you.



Yours faithfully

  
26-1-18  
Dr.K.S Wani

(Principal)  
PRINCIPAL

  
SSBT's College of Engineering & Technology  
Bambhori, Jalgaon-426001(M.S.)