

Vidya Bharati Mahavidyalaya, Amravati

Report of Grievance and Redressal Cell

2018-19

The Grievance and Redressal Cell collected three types of grievance such as Teacher related, facilities related and student's exam related. The Grievance and Redressal Cell of the college received 32 Grievance in the year 2018-19. The Grievance and Redressal committee took immediate action by taking necessary steps.

A) Teacher related – 01

The issues have been resolve. The details of teacher related are as follows-

Sr. No.	Type of Grievance	Total	Action Taken
1.	Not Comfortable with teacher frequency and the technique	01	Forwarded to Principal and Solved By Management & Principal

B) Facilities related- 04

The issues have been resolve. The details of facilities related are as follows-

Sr. No.	Type of Grievance	Total	Action Taken
1.	Facilities related: 1) Cleanliness & Water Leakage of Girls Wash Room 2) Canteen Related (Chairs & Table)	03 01	Forwarded to Principal, discussed with OS and Solved by assign duties to Sweeper and Plumber with monitoring system by Issuing Job Cards under OS. Forwarded to Principal, called & informed to Canteen In charge and solve this problem.

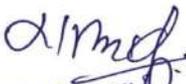
C) Exam. Related grievances- 27

Most of the exam related grievances were relate with issues like Inclusion of Practical Marks, Showing Absent in Online portal for Theory Marks, Non-availability of Roll Number on Submission Portal, Mistakes in Marks, Wrong Entry of Practical Marks and Correction in Theory & Internal Marks etc. The committee sent letters to university to resolve the issues. The issues have been resolve. The details of exam related as follows-

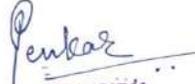
S.N .	Name of the Student	Class & Course	Seat No.	Date of Application	Problem Details	Action Taken	Remarks if any
1	Ku. Shreya Telmore	B.Sc. Chem (Sem-VI)	80507	2.7.19	Inclusion of Practical Marks	Letter sending to SGBAU University	Resolved
2	Ms. Pallavi Ade	B.Sc. Chem (Sem-I)	70718	2.5.19	Inclusion of Practical Marks	Letter sending to SGBAU University	Resolved
3	Mr. Karan Kannalwar	B.Sc. Chem (Sem-I)	70780	2.5.19	Inclusion of Practical Marks	Letter sending to SGBAU University	Resolved
4	Akash kale	B.Sc. Chem (Sem-I)	23264	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
5	Aniket Gudadhe	B.Sc. Chem (Sem-I)	23265	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
6	Ku. Pratiksha Bakhal	B.Sc. Chem (Sem-I)	23273	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
7	Ku. Shivani Ingole	B.Sc. Chem (Sem-I)	23276	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
8	Ku. Vaishnavi Wankhade	B.Sc. Chem (Sem-I)	23281	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved

9	Ku. Manisha Gayakwad	B.Sc. Chem (Sem-I)	23284	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
10	Praful Kadu	B.Sc. Chem (Sem-I)	23286	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
11	Ku. Priyanka Pakhale	B.Sc. Chem (Sem-I)	23293	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
12	Swapnil Morkhade	B.Sc. Chem (Sem-I)	23304	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
13	Vipassana More	B.Sc. Chem (Sem-I)	23307	5.2.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
14	Ku. Rutuja Lawhale	B.Sc. Zoo (Sem-II)	18259	13.12.18	Non-availability of Roll Number on Submission Portal	Letter sending to SGBAU University	Resolved
15	Ku. Ayesha Zareen	B.Sc. Zoo (Sem-II)	18047	11.4.18	Submission of Practical Marks	Letter sending to SGBAU University	Resolved
16	Manisha Gajanan	B.Sc. Maths (Sem-I)	23272	3.1.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
17	Ku. Vaishnavi	B.Sc. Maths (Sem-I)	23281	4.1.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
18	Vipassana More	B.Sc. Maths (Sem-I)	23307	4.1.19	Showing Absent in	Letter sending to SGBAU University	Resolved

					Online portal for Theory Marks		
19	Ku. Anuja Shelke	B.Sc. Maths (Sem-I)	5451	20.1.19	Showing Absent in Online portal for Theory Marks	Letter sending to SGBAU University	Resolved
20	Mr. Kartikesh Gawande	B.Sc. Comp. Sci. (Sem-I)	152	27.8.19	Showing Absent in Online portal for Practical Marks	Letter sending to SGBAU University	Resolved
21	Ms. Janhvi Shashtri	B.Tech(Cos)(Sem-I)	45091	10.2.19	Mistakes in Marks	Letter sending to SGBAU University	Resolved
22	Ms. Shruti Mukhedkar	B.Tech(Cos)(Sem-I)	57034	10.2.19	Mistakes in Marks	Letter sending to SGBAU University	Resolved
23	Ms. Sayali Lokhande	B.Tech(Cos)(Sem-I)	58705	10.2.19	Mistakes in Marks	Letter sending to SGBAU University	Resolved
24	Jatin Gajabi	B.Tech(Cos)(Sem-I)	58704	10.2.19	Mistakes in Marks	Letter sending to SGBAU University	Resolved
25	Ku. Sarita Deorankar	B. Com. Sem-I	5636	10.1.19	Wrong Entry of Practical Marks	Letter sending to SGBAU University	Correction Made
26	Sharique Abdul	B. Com. Sem-I	5717	12.1.19	Wrong Entry of Practical Marks	Letter sending to SGBAU University	Correction Made
27	Jenny Karwa	B. Com. Sem-I	5658	1.2.19	Correction in Theory & Internal Marks	Letter sending to SGBAU University	Correction Made


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PRINCIPAL
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